## 24 hour veterinary care in the Yorkshire region

Caring for your pets when your surgery is closed Your Veterinary Hospital and out of hours provider

When your usual Vet is closed, please contact us for night appointments and emergencies:

**Vets4Pets Barnsley** 161 Wilthorpe Road, Barnsley, South Yorkshire, S75 1JQ

Call 01226 289 000

vets4pets.com/barnsley





Vets4Pets

Putting your pet first

## **Out of hours service**

In the event that your pet falls unwell during the hours that your surgery is closed, please call Vets4Pets Barnsley, your Veterinary Hospital and out of hours provider.

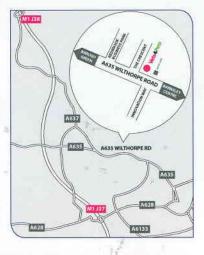
In the event of an emergency you should call your regular practice first - if it is out of their normal opening hours you will hear an answer phone message giving you our details and contact telephone number.

Please call us immediately, we are here for you and your pet. When you call please have a pen and paper ready to write down any instructions or directions. The vet or nurse will be able to give you

advice over the phone, but it will often be necessary for you to bring your pet to the practice where the clinical team, equipment and drugs are available to provide the best care and immediate treatment for your pet.

Once the veterinary surgeon has examined your pet, they will discuss with you any tests that may need to be run and any treatment that needs to be given. You will also be given an estimate of costs at this stage.

At our RCVS accredited Veterinary Hospital, the vets and nurses are dedicated to out of hours care, they sleep during the day so they are alert and effective when you need them - whether it's two in the morning or on Christmas Day. The teams are made up of fully qualified and experienced vets and nurses and because they're dedicated to working with emergencies and critical care cases, they are particularly skilled at dealing with accidents and emergencies, so you can feel confident your pet is in the best possible place.



## **Consultation Details**

We will need to ask for payment for your pet's consultation and treatment at the time of your visit even if your pet is insured. If your pet is required to stay in, then we request a 50% deposit is paid. All fees will be clearly communicated to you at all times.

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